

GENERAL PURPOSES COMMITTEE

14 NOVEMBER 2019

UPDATE ON PERFORMANCE AND ENFORCEMENT MATTERS (JULY TO SEPTEMBER 2019)

1.0 Purpose of Report

1.1 To inform the Committee of the activity and performance of the Licensing Team and to provide Members with details of current ongoing enforcement issues.

2.0 Background

2.1 A new applicant for a Hackney Carriage/Private Hire Drivers or Private Ambulance Drivers Licence have to undergo various checks. These include a: Disclosure and Barring check; DVLA check; two references are required; Group II medical; and knowledge & ability tests.

2.2 This report covers the period from 1 July to 30 September 2019 inclusive and sets out the range and number of licence applications during this period. It also highlights any activity required as a result of the applications.

Application Type	New Applications Rec'd	Renewal of Applications Rec'd	Number Issued	Comments
Hackney Carriage/ Private Hire Driver	4	16	18	2 pending
Ambulance Drivers	4	11	13	1 pending 1 withdrawn
Hackney Carriage Vehicles	8	14	22	
Private Hire Vehicles	2	5	7	
Private Ambulance Vehicle Licence	2	52	54	

2.3 Street Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 July to 30 September 2019 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80% of the collection that is returned to the charity.

Charity	Location	Date	Total amount collected	% returned to charity
Beaumont House Community Hospice	Newark	08.06.19	£361.93	100%
RNLI	Newark	24.08.19	£594.75	100%
RNLI	Farnsfield	14.09.19	£130.81	100%
Macmillan Cancer Support	Southwell	21.09.19	£503.53	100%

2.4 House to House Collections

The table below sets out the numbers of collections undertaken within the reporting period of 1 July to 30 September 2019 and the charities supported. The organisations undertaking the collections are required to complete a return that sets out the 80 % of the collection that is returned to the charity.

Charity	Date	Total Amount Collected	% Returned to Charity
Child and Teenage Cancer and Leukaemia Foundation	July 2019	£93.00	100%
Beads of Courage UK	July 2019	£120.00	80%
Cancer Support UK	15.12.19 to 30.09.19	£25.45	100%
Just Helping Children Charity	26.07.19	£166.40	100%
Coping with Cancer North East	July 2019	£71.40	80%
North of England Children's Cancer Research	August 2019	£91.90	80%
North of England Children's Cancer Research	September 2019	£99.50	80%
Coping with Cancer North East	August 2019	£151.83	80%
Coping with Cancer North East	September 2019	£98.35	80%
Cancer Support UK	July to September 2019	£115.70	100%
Sense Trading DeafBlind People	December 2018 to September 2019	£5,220.00	90%
Boot Out Breast Cancer	September 2018 to August 2019	£313.05	82%
Breast Cancer Research	September 2019	£75.40	80%
Just Helping Children Charity	27.09.19	£308.00	100%
Child and Teenage Cancer and Leukaemia Foundation	September 2019	£66.00	100%

2.5 Enforcement Issues

Hackney Carriage/Private Hire Ongoing Enforcement Activity between 1 July to 30 September 2019

Location	Activity	Date Case Opened	Action Taken So Far
Middle Gate Rank	Taxi complaint that a driver parked on the rank and left the vehicle	04.07.19	Verbal advice given
Lincoln Street Rank	Taxi complaint that a driver cancelled a booking to take a fare from the rank	16.07.19	LEO informed vehicle operator of the complaint. Vehicle is not licensed by NSDC and insufficient information given, so no further action taken

Lincoln Street rank	Taxi complaint that a Wolverhampton licensed (Uber) vehicle was available for hire on the rank	17.07.19	The driver of the Uber vehicle contacted NSDC alleging 2 drivers were intimidating him and denied being available for hire on the rank. LEO spoke to the drivers in question who agreed to stop approaching other drivers on the rank. Complainant informed of the outcome.
Lincoln Street rank	Taxi inspection x1 HC	05.09.19	All in order
Lincoln Street rank	Taxi inspection x1 HC	05.09.19	All in order
Lincoln Street rank	Taxi inspection x1 HC	05.09.19	All in order
Lincoln Street rank	Taxi inspection x1 HC	05.09.19	All in order
Hawton Lane, Newark	Taxi complaint of driver urinating on wheel of car	06.09.19	LEO spoke to the driver of the vehicle who denies urinating and says his car was left unattended on Hawton Lane. No further action taken.
Belvoir Road, Balderton	Complaint of overcharging	10.09.19	LEO spoke to the driver who said the complainant had been abusive towards him in relation to the cost of the journey and denies overcharging him. LEO spoke to the complainant who was rude and would not listen to the explanation.
Lincoln Street Rank	Complaint about the ongoing behaviour of a driver	24.09.19	LEO spoke to the complainant who did not want to pursue it at this time for personal reasons.
Castle Gate rank, Newark	Complaint of an out of town private hire vehicle parked on the rank.	30.09.19	LEO contacted the vehicle's operator, who has informed all his drivers that they are not to park on NSDC ranks.

3.0 **RECOMMENDATION**

That the Committee consider the contents of the report and identifies any issues it wishes to examine further.

For further information please contact Nicola Kellas on extension 5894

Matt Finch
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